

245900

Tricia.DeSanty

From: Jocelyn.Boyd
Sent: Tuesday, August 27, 2013 11:37 AM
To: charles.terreni@terrenilaw.com; selliott@elliottlaw.us; John M. S. Hoefer
 (jhoefer@willoughbyhoefer.com); Hipp, Dawn
Cc: Deborah.Easterling; Tricia.DeSanty; Daphne.Duke
Subject: FW: Fwd: Diana - Pictures of Yard

2012-177-WS

COPY

Posted: tooDept: SADate: 8/27/13Time: 1:46

From: Kelly Mac [<mailto:kelkmac@comporium.net>]

Sent: Tuesday, August 27, 2013 11:02 AM

To: lks@comporium.net; Campbell, Chad; Jocelyn.Boyd

Cc: skippek@dhsc.sc.gov; mathishl@dhsc.sc.gov; rnorman@warrennormaninc.com; stevengilbert@scsenate.gov

Subject: Re: Fwd: Diana - Pictures of Yard

If they put seed, I would suggest they didnt do it properly. They might have thrown a few seeds and covered with straw, but whenever we have seeded, we can clearly see the seed on top of the dirt. You can scroll in on these pix and see large areas of dirt with no seed showing. And did they prepare the soil at all? My experience has been you can throw seed out, but if it is lying on hard clay soil, its just going to shrivel up and die. I feel badly for this homeowne....

I thought I had heard everything I could about lame things this company does. still, I am appalled at this. Did they not think the homeowner deserved notice that they would be on her property and digging up her yard? Unreal.

Thanks for sharing this. I am fuether disgusted with the manner in which TCWS operates.

Kelly Macaluso

RECEIVED
 AUG 27-2013
 PSC SC MAIL / DMS
 AUG 28 2013
 PSC SC MAIL / DMS

Sent from my Samsung Galaxy Tab

Linda Steveson <lks@comporium.net> wrote:

As a member of the Tega Cay Citizens Water Advisory Council I often receive complaints about the service citizens receive from Utilities, Inc/Tega Cay Water Service. I received this on Sunday and requested Mrs. Vick send this in writing and send pictures if she had them.

Mrs.Vick came home to find a man half buried in her front yard and had never **received any notice** of digging. **She did not have any problems** with her water or sewer so she had no idea why they were there. I went to this address 1178 Molokai yesterday along with another member of our council and took pictures for our documentation. We spoke with two neighbors of Mrs. Vick. The gentleman across the street informed us that this was a problem of a water leak in his common driveway which has been an on going problem for **two months**. I took pictures of the steep driveway which is still under repair and has rocks in various places that prevents him from driving his motorcycle down the driveway.

I send this as it is indicative of the type of repair service the citizens of Tega Cay have become use to. Yes, I can document these facts! This can also be documented by the petition that ORS filed against this company in which Dukes Scott stated that the people of Tega Cay deserve better. We do but who in the state of South Carolina is going to see that better service and no sewer spills is provided to Tega Cay Citizens ? It is time for action instead of words.

Thank you for your attention to this matter.

Linda Stevenson

Linda stvenson

lks@comporium.net

Sent from my iPad

Begin forwarded message:

From: "dianavick" <dianavick@comporium.net>

Date: August 27, 2013, 7:51:57 AM EDT

To: "'Linda Steveson'" <lks@comporium.net>

Subject: Diana - Pictures of Yard

Hi Linda,

Attached are the pictures of my yard. They tore up almost half of my front yard.

I was never contacted about them digging in my yard.

I called the 800 # (800-272-1919) on 8/08/13 and spoke to Vanessa. She was aware that work was being done and said they would reseed my yard after the work was done.

If you look closely at some of the pictures you can see rocks and no grass seed. Plus hard red clay....

I don't know what type of seed they planted .. it is probably just weeds.

What makes me mad is that now I will have to pay for water to keep the area watered so the grass will grow.

Of course I am extremely upset with the whole situation. I want them to come back out and reseed the entire front yard.

Should I call them again before you do anything? If so call me at work tomorrow ...

Thanks for your help.

Diana





